## Senate Standing Committee on Education and Employment

## QUESTIONS ON NOTICE Additional Estimates 2015 - 2016

Agency - Fair Work Ombudsman

**Department of Employment Question No. EMSQ16-000031** 

Senator Lines provided in writing.

Question

## FWO - Seafarers - Part B complaints

How many investigations are currently ongoing with relation to Part B complaints? How does the FWO check that a ships' crew are eligible for the Part B when they complain? How would a seafarer know if they are eligible for Part B payments?

## Answer

- 1. The Fair Work Ombudsman has five ongoing investigations relating to Part B of the Seagoing Industry Award 2010.
- 2. The Fair Work Inspector may perform a search of the relevant vessel on the Temporary Licence Voyage Report (Report) published on the Department of Infrastructure and Regional Development's website, to confirm whether the subject vessel has made more than two voyages under a temporary licence within 12 months before commencing the relevant voyage.
- 3. All employees can check their entitlements by calling the Fair Work Infoline or visiting our website at <a href="https://www.fairwork.gov.au">www.fairwork.gov.au</a>.

In addition, seafarers can make enquiries and raise concerns by writing to <a href="mailto:maritime@fwo.gov.au">maritime@fwo.gov.au</a>, a dedicated group inbox which is monitored by the Overseas Workers Team at the Fair Work Ombudsman.

The Fair Work Ombudsman has also developed a Maritime Fact Sheet available on our website www.fairwork.gov.au.