Senate Standing Committee on Education and Employment

QUESTIONS ON NOTICE Additional Estimates 2015 - 2016

Agency - Fair Work Ombudsman

Department of Employment Question No. EMSQ16-000022

Senator Lines provided in writing.

Question

FWO - 7-Eleven and underpayments

Is the FWO aware of any chronic underpayments of a similar scale? Is it fair to say this is the largest underpayment scandal in our nation's history?

Answer

As previously stated, the FWO is not aware of any other franchise operation where we have seen this sort of systemic non-compliance, particularly in relation to record keeping (see page 175 of the Senate Estimates Official Committee Hansard of 22 October 2015).

The FWO has dealt with significant underpayments by other employers in the past.

The 7-Eleven situation does not involve a single employer, but rather a series of underpayments effected by multiple distinct employers, grouped together under a common franchise arrangement.

The FWO's Inquiry into 7-Eleven is ongoing.