

Senate Committee: Education and Employment

**QUESTION ON NOTICE
Additional Estimates 2015 - 2016**

Outcome: Agency: TEQSA

Department of Education and Training Question No. SQ16-000059

Senator Carr, Kim asked on 10 February 2016, Proof Hansard page 65

Also refer to previous hearing Question No. SQ15-000786

TEQSA: Processing time for reaccreditation

Question

Senator KIM CARR: I note that you are indicating that processing times for registrations, accreditations and so on will increase over the next two years. That is due to budgetary pressures. I am citing here page 22 of your annual report. You have met your statutory requirements—I take it you are not suggesting otherwise—in your own internal targets in three areas, but you have failed, in the last year, to meet your target for the processing of course accreditations. That is again from the annual report at page 21. I am just making sure I have got this right. You say that the average processing time for reaccreditation in the last year is now 263 days. Can you provide details on the span of time that it is taking. What is the longest? An average figure gives you somewhere, presumably, in the middle. So what is the longest time now that it takes to get a registration, and what is the shortest time?

Mr McClaran: I think we would have to take that question on notice and come back to you with the figures.

Answer

The Tertiary Education Quality and Standards Agency has provided the following response.

The timeframes (in calendar days) for processing applications for initial registration, re-registration, course accreditation and course re-accreditation during the 2015-16 financial year to date are set out in the table below.

	Average	Minimum	Q1	Q2 (median)	Q3	Maximum
Registration*	212	171	184	197	233	269
Re-registration	219	97	146	238	285	316
Accreditation *	153	2	67	150	230	399
Re-accreditation+	218	69	144	165	290	518

For the factors influencing processing times of applications, please refer to SQ15-000786.

**The figures provided represent the number of days between commencement of the substantive assessment and the date of the final decision*

+ excluding teach out applications