

Senate Committee: Education and Employment

**QUESTION ON NOTICE
Additional Estimates 2014 - 2015**

Outcome: Agency: ASQA

Department of Education and Training Question No. SQ15-000093

Senator Xenophon, Nick provided in writing

ASQA - National ombudsman scheme

Question

How does ASQA respond to calls by the Australian Council for Private Education and Training to have a national ombudsman scheme to field student complaints as a part of their submission into the Senate Inquiry into private VET providers?

Answer

The Australian Skills Quality Authority has provided the following response.

The establishment of a national ombudsman scheme to field student complaints is a matter of policy for the Department of Education and Training.