

Senate Economics Legislation Committee
ANSWERS TO QUESTIONS ON NOTICE
Treasury Portfolio
Supplementary Budget Estimates
2016 - 2017

Division/Agency: Australian Competition and Consumer Commission

Question No: 99

Topic: Mobile phones

Reference: Written

Senator: Ketter, Chris

Question:

- 1) How many mobile phones are there in use by employees?
- 2) With which telecommunications service provider are the mobile phones linked to?
- 3) What is the cost of the plan for each mobile phone?
- 4) How much data is included in this plan?
- 5) What is the cost if data usage goes beyond its quota?
- 6) Have there been instances where data usage for individual mobile phone users has exceeded its quota?
 - a. If so, can you detail the costs incurred as a result for the 2015-16 financial year, and the 2016-17 financial year to date.

Answer:

- 1) The ACCC has 130 mobile phone services.
- 2) The ACCC utilises Optus services for the majority of services with the exception of eight Telstra services for staff in regional and remote locations.
- 3) The Optus service plan is \$30 per month and includes unlimited calls and texts, as well as an aggregated data bucket across all services. The Telstra service plan is \$19.98 and includes \$5 worth of calls and 1 GB of data. Excess calls are charged as per the whole of government panel rates.
- 4) The Optus contract has a pool of 450 GB for up to 300 users and the Telstra contract has 1GB per mobile service.
- 5) The Optus excess usage charge is \$10 per GB. The Telstra excess use charge is \$30 per GB.
- 6) There has been no instance of the Optus data pool being exceeded. There have been instances of the remote mobile services with Telstra exceeding their data plan.
 - a. The excess data cost for FY15/16 was \$418.47 and for FY16/17 \$260.56.