# Senate Economics Legislation Committee 

ANSWERS TO QUESTIONS ON NOTICE

Treasury Portfolio<br>Supplementary Budget Estimates

2016-2017

| Division/Agency: | Australian Bureau of Statistics |
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| Question No: | 58 |
| Topic: | Mobile phones |
| Reference: | Written |
| Senator: | Ketter, Chris |

## Question:

1) How many mobile phones are there in use by employees?
2) With which telecommunications service provider are the mobile phones linked to?
3) What is the cost of the plan for each mobile phone?
4) How much data is included in this plan?
5) What is the cost if data usage goes beyond its quota?
6) Have there been instances where data usage for individual mobile phone users has exceeded its quota?
a. If so, can you detail the costs incurred as a result for the 2015-16 financial year, and the 2016-17 financial year to date.

## Answer:

1) As at 7 November 2016 the Australian Bureau of Statistics (ABS) had a total of 1,115 mobile phones in use.
2) The ABS has a mixture of both Telstra and Optus mobile phone services. The breakup is Telstra $60 \%$ and Optus $40 \%$. Due to reception issues, Census and regional Field Interviewers need to use Telstra.
3) The plans used by the ABS are as follows:

- For Office based Census Staff the GST exclusive plan for mobile phones is $\$ 30.91$ for Telstra and $\$ 20.45$ for Optus.
- For Field Interviewers the GST exclusive plan for mobile phones is $\$ 40.91$ for Telstra and $\$ 20.45$ for Optus.

4) The data included in the mobile plans is as follows ( $1 \mathrm{~Gb}=1,000 \mathrm{Mb}$ )

- For Office based Census Staff the monthly data allowance is 3 Gb data for Telstra and 1.5 Gb aggregated plan for Optus.
- For Field Interviewers the monthly data allowance is 5 Gb data and 1.5 Gb aggregated plan for Optus.

5) The GST exclusive cost for exceeding the monthly data allowance is $\$ 0.09$ per Mb for Telstra (capped at $\$ 455$ per billing cycle) and $\$ 0.01$ per Mb for Optus
6) There have been occasional instances where individual mobile phone users have exceeded their data usage quota. For Optus there have been no costs incurred as a result of exceeding the data allowance as Optus have an aggregated plan across all ABS Optus plans. All Optus data allowances go into a shared bucket. For Telstra the GST exclusive costs incurred as a result of going over the data allowance is as follows:

- 2015/16 Financial Year - \$9,216.64.
- 2016/17 Financial Year - $\$ 11,956.91$ (this increase is largely due to Census field activity).

