

**Senate Economics Legislation Committee**

**ANSWERS TO QUESTIONS ON NOTICE**

**Treasury Portfolio**

Supplementary Budget Estimates

2016 - 2017

**Division/Agency:** Australian Taxation Office

**Question No:** 299

**Topic:** Workforce

**Reference:** Written (19 October 2016)

**Senator:** Ketter, Chris

**Question:**

- 1) We are currently into the third year of negotiations on ATO employees enterprise bargaining agreement. Has the delay in reaching an agreement led to outsourcing at the ATO?
- 2) What percentage of staff at ATO staff are outsourced workers, i.e. employees of contracted firms outside of the ATO?

**Answer:**

- 1) No.
- 2) The ATO has outsourced limited activities to ensure that it can provide contemporary service to our clients. As these arrangements are based on the service level agreement, the outsourced provider determines the number of workers required to meet these.