Department/Agency: Treasury
Question: SBT 297-305
Topic: Cloud Services and Storage
Reference: Written - 30 October 2014
Senator: Ludwig, Joe

Question:

297.   Is the department using or planning to use cloud digital services (e.g. storage, computer software access etc)? If yes:

298.   What date did/will cloud services be deployed in the department?

299.   Please provide a list of all cloud services in use or being considered for use.

300.   How much do these services cost? Please break down by service.

301.   How much cloud storage (in gigabytes) is available for departmental use? What percentage of the available total is in use?

302.   How much does this cloud storage cost per month?

303.   What security arrangements are in place to protect cloud based services and storage?

304.   Have any security analysts been employed / contracted to advise on the implementation and upkeep of these security arrangements?

305.   What has been the cost of security for the cloud? Please provide a breakdown.

Answer:

297.   Yes

298.   Cloud Services have been in use at Treasury since 2003

299.   Treasury currently has two cloud services contracts:

i. PageUpPeople e-recruitment System

ii. iCMS Expense Management System

300.   The costs associated with the above services are estimated as follows:

i. PageUpPeople e-recruitment System – $60,920 per annum

ii. iCMS Expense Management System – $25,000 per annum.

301.   Both contracts are based on service provision and are not dependent of storage.

302.   Cloud storage is an integral part of the service, and costs are not itemised.

303.   The service providers provide the security for the systems.

304.   In-house IT Security staff have advised on the security arrangements.

305.   Security arrangements are an integral part of the service, and costs are not itemised.