# **Senate Standing Committee on Economics**

# ANSWERS TO QUESTIONS ON NOTICE

## Treasury Portfolio

**Budget Estimates** 

4 - 6 June 2013

Question: BET 604-606

**Topic:** Social Media

**Written:** 17 June 2013

### Senator BUSHBY asked:

- 604. Have there been any changes to department/agency social media protocols relating to staff access and usage of YouTube; online social media, such as Facebook, MySpace and Twitter; and access to online discussions forums and blogs since the February 2013 Additional Budget Estimates? If yes, please explain and provide copies of any advice that has been issued.
- 605. Does the department/agency monitor usage of social media?
  - a. If yes, provide details of the usage (for example details could include average hours per employee hours when usage peaks).
  - b. Has there been a change to the department/agency protocols due to staff usage?
  - c. If no, why not? Will the department/agency monitor usage in the future?
- 606. Does social media impact on employee productivity? Provide details (details could include increased internet usage in general or increased internet usage in standard business hours)

#### **Answer:**

604. No.

605. No.

- a. N/A.
- b. No.
- c. There has not been any change because the ABS does not monitor usage of social media. There are no current plans to monitor usage in the future.
- 606. The ABS does not have the infrastructure to measure a social media impact on employee productivity.