

Senate Standing Committee on Economics

ANSWERS TO QUESTIONS ON NOTICE

Treasury Portfolio

Budget Estimates 2012

30 May 2012

QUESTION: BET 17

Topic: Australian Valuation Office – meeting locations and attendees (ATO)

Hansard Page: 122

Senator BUSHBY asked:

Senator BUSHBY: So who attends those meetings and how many, generally?

Mr King: Approximately 30. We do have invitations that go out to some speakers that provide further information. These are our EL2s, primarily. We do have some other officers who might attend if they have special projects on which to report up to the SLG.

Senator BUSHBY: Where are those meetings generally held?

Mr King: The AVO in the last 12 months embarked on an engagement strategy to visit each of the regional offices at the capital centres.

Senator BUSHBY: Would you mind taking on notice and providing the details of where those meetings were held and how many people attended and from which offices.

Mr King: Okay.

Senator BUSHBY: Can you do the same for the regional office group as well, for their meetings?

Mr King: Yes.

Answer:

The Australian Valuation Office (AVO) has undertaken a series of Senior Leadership Group meetings around Australia in order to engage management and staff and to plan and monitor performance and capability change across the organisation. The AVO is undergoing significant organisational change in order to enhance its revenue generating capability and client service. These meetings provide a foundation for successfully managing this change through sharing knowledge and shaping effective staff and stakeholder communications and engagement strategies.

The location, number of Senior Leadership Group attendees and the normal workplace location of these attendees for Senior Leadership Group meetings is shown below. The meetings were held at various regional centres to enable greater engagement between regional offices and corporate services located in Canberra. Local office staff attended sessions at each meeting to interact with national office managers. Varied meeting locations ensure that there is an enhanced understanding between capital office staff and regional staff of local issues and challenges.

Date	Location	Total Number of Senior Leadership Group Attendees	Senior Leadership Group attendees' normal work location						
			Adelaide	Brisbane	Canberra	Darwin	Melbourne	Sydney	Perth
March 2011	Melbourne	20	2	2	8	1	4	2	1
June 2011	Sydney	20	1	1	7	1	6	3	1
October 2011	Adelaide	26	2	1	14	1	5	2	1
March 2012	Perth	26	3	1	13	0	4	3	2

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Regional Managers conduct regular meetings to deal with operational issues, manage regional performance and to engage managers and staff in planning operational requirements and implementing changes occurring within AVO that impact their regions.

Please find below a summary of the regional branch meetings that have occurred since March 2011.

Month/Year	Location	Total number of attendees to the regional meeting	Attendees normal work location
March 2011	Melbourne	35	Victoria and Tasmania
March 2011	Canberra	18	ACT and New South Wales areas surrounding the ACT
June 2011	Melbourne	34	Victoria and Tasmania
June 2011	Canberra	18	ACT and New South Wales areas surrounding the ACT
July 2011	Sydney	28	New South Wales
July 2011	Brisbane	22	Queensland
September 2011	Melbourne	33	Victoria and Tasmania
September 2011	Canberra	19	ACT and New South Wales areas surrounding the ACT
November 2011	Adelaide	14	South Australia
December 2011	Melbourne	39	Victoria and Tasmania
December 2011	Brisbane	20	Queensland
December 2011	Canberra	19	ACT and New South Wales areas surrounding the ACT
March 2012	Melbourne	38	Victoria and Tasmania
March 2012	Adelaide	13	South Australia