

Senate Standing Committee on Environment and Communications
Answers to Senate Estimates Questions on Notice
Supplementary Budget Estimates Hearings October 2015
Communications Portfolio
nbn

Question No: 78

nbn

Hansard Ref: Page 81-82, 20/10/15

Topic: Remediation – Trial Areas

Senator Conroy, Stephen asked:

Senator CONROY: I will ignore the bait you have just set out for me, Mr Rue, and I will move on to my next question. What has been nbn co's experience to date in the trial areas being constructed by Telstra and under the MIMA contract? How many lines have required remediation as a percentage? I appreciate that you have Mr Brown's blog saying 'no substantial remediation', but I am now asking: how many lines have required any remediation, as a percentage?

Mr Morrow: Do you mean within what we have launched thus far?

Senator CONROY: Yes. I said 'being constructed by Telstra and under the MIMA contract'. So what is your experience to date in the trial areas?

Mr Morrow: It is very little remediation. In fact I would venture to say it was a borderline zero. It has pleasantly surprised us that it was far less than what we had anticipated.

Senator CONROY: I am asking you: what is it? If you know what you did forecast and you know what it is, you can tell us. Simply saying, 'It's less than we forecast,' is genuinely being deliberately unhelpful.

Mr Morrow: It was next to nothing, but we will find out exactly how much it is. When it is next to nothing, I do not ask them how many dollars it actually was. We move on. We have a lot of other things that we do.

Answer:

nbn undertook no remediation on lines upon handover from Telstra with the exception of removing pair gains. We made these available for Retail Service Provider's to order services.

Since Ready for Service the number of lines requiring a truck roll to fix an assurance ticket was less than two per cent.