

Senate Standing Committee on Environment and Communications

Answers to Senate Estimates Questions on Notice

Supplementary Budget Estimates Hearings November 2014

Communications Portfolio

Special Broadcasting Service

Question No: 510

Program No. Special Broadcasting Service

Hansard Ref: Hansard In writing

Topic: Cloud services and storage

Senator Ludwig asked:

1. Is the department using or planning to use cloud digital services (e.g. storage, computer software access etc.)? If yes:
2. What date did/will cloud services be deployed in the department?
3. Please provide a list of all cloud services in use or being considered for use.
4. How much do these services cost? Please break down by service.
5. How much cloud storage (in gigabytes) is available for departmental use? What percentage of the available total is in use?
6. How much does this cloud storage cost per month?
7. What security arrangements are in place to protect cloud based services and storage?
8. Have any security analysts been employed / contracted to advise on the implementation and upkeep of these security arrangements?
9. What has been the cost of security for the cloud? Please provide a breakdown.

Answers

1.
Yes, SBS currently consumes cloud services for the following:
 - a. SBS Corporate email & Corporate Intranet
 - b. NACA Web Services
 - c. SBS File transfer (Accelion)
 - d. TV ratings data (OzTam / RegTAM)
 - e. Management & monitoring of SBS IT infrastructure

Assessing additional services as below:

- a. Cloud Storage (Amazon, Google, Telstra etc.). No specific time frame to deploy yet.
2. As above in Q1
SBS Corporate email & Corporate Intranet – July 2011
NACA Web Services - various feeds from about 2011 onwards
SBS File transfer (Accelion) – June 2011
TV ratings data (OzTam / RegTAM) – November 2010 onwards
Management & monitoring of SBS IT infrastructure – January 2012

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3. As above in Q1
4. This is commercial in-confidence information.
5. Storage use is relevant only for corporate email. This is 25GB/user. Most mailboxes use less than 25% of allocated storage.
6. As above in Q4.
7. Services are administered by SBS IT nominated staff. Besides, these services are accessed via encrypted (https) channel. SBS IT also has processes in place to provision & withdraw access during on boarding & departure of staff.
8. SBS IT has employed 1 staff to oversee security of these services. As in Q7 above, other SBS IT nominated staff operationally manage access to these services.
9. No specific security costs. Security is part of the contract.