

**Senate Standing Committee on Environment and Communications**  
**Answers to Senate Estimates Questions on Notice**  
**Supplementary Budget Hearings November 2014**  
**Communications Portfolio**  
**Telecommunications Universal Service Management Agency**

**Question No: 270**

**Program No. TUSMA**

**Hansard Ref: In Writing**

**Topic: Cloud Services and Storage**

**Senator LUDWIG asked:**

1. Is the department using or planning to use cloud digital services (e.g. storage, computer software access etc)? If yes:
2. What date did/will cloud services be deployed in the department?
3. Please provide a list of all cloud services in use or being considered for use.
4. How much do these services cost? Please break down by service.
5. How much cloud storage (in gigabytes) is available for departmental use? What percentage of the available total is in use?
6. How much does this cloud storage cost per month?
7. What security arrangements are in place to protect cloud based services and storage?
8. Have any security analysts been employed / contracted to advise on the implementation and upkeep of these security arrangements?
9. What has been the cost of security for the cloud? Please provide a breakdown.

**Answer:**

TUSMA has a Memorandum of Understanding (MOU) with the Department of Communications for the provision of core Support Services. Cloud services and storage is extended to TUSMA under the MOU arrangements. Please refer to their question on notice response 63.