

Senate Standing Committee on Environment and Communications
Answers to Senate Estimates Questions on Notice
Budget Estimates May 2017
Communications Portfolio
The Australian Communications and Media Authority

Question No: 180

The Australian Communications and Media Authority

Hansard Ref: Written, 07/06/2017

Topic: Complaints about mobile phone towers

Senator Urquhart, Anne asked:

How many complaints has the ACMA received about mobile phone towers? Please break down for 2014, 2015, 2016 and 2017 to date.

(a) How many of these complaints have led to a warning or sanction of some form?

Answer:

Financial Year	Number of complaints
2013-2014	0
2014-2015	2
2015-2016	10
2016-2017*	9

* to 12 June 2017

The complaints received by the **Australian Communications and Media Authority** about mobile phone towers relate to health concerns about electromagnetic energy, visual amenity, the location of the towers or compliance with the consultation requirements of the Mobile Phone Base Station Deployment Code (the Code).

(a) None of these complaints have led to a warning or sanction against the carriers as no contraventions of the Mobile Phone Base Station Deployment Code (the Code) have been found.