

Senate Standing Committee on Environment and Communications
Answers to Senate Estimates Questions on Notice
Budget Estimates Hearings May 2014
Communications Portfolio
Australia Post

Question No: 186

Program No: Australia Post

Hansard Ref: In Writing

Topic: Regulatory Reform

Senator Urquhart asked:

In response to QoN 192 from Additional Estimates Post advised “Specific details about individual market research activities are commercial-in-confidence.” Why should the Australian people support regulatory reform if Australia Post is not prepared to share the research that justifies it?

Answer:

Refer to the answer to QoN No 181 for a summary of the key insights from the survey referred to above.

The key insights from the survey are also referenced in the paper *Australian and International Postal Services Overview (June 2014)* by the Boston Consulting Group, a copy of which is available on the Department of Communications’ website www.communications.gov.au