

**Senate Standing Committee on Environment and Communications**  
**Answers to Senate Estimates Questions on Notice**  
**Budget Estimates Hearings May 2014**  
**Communications Portfolio**  
**Australian Communications and Media Authority**

**Question No: 107**

**Program No. Australian Communications and Media Authority (ACMA)**

**Hansard Ref: In Writing**

**Topic: Broadcasting investigations**

**Senator Urquhart asked:**

How long did each broadcasting investigation completed by the ACMA in 2013, for each of radio and television, take to complete? Does the ACMA have a target time for completion? If so, how many were completed inside the target time?

**Answer:**

The ACMA completed 214 broadcasting investigations in 2013, taking an average of 3 months to complete.

Of the 214 investigations:

- 143 investigations related to **television** services (comprising commercial (90), national (47), community (3), subscription (2), and datacasting (1) services).
- 71 investigations related to **radio** services (comprising commercial (38), national (17) and community (16) radio services).

The ACMA's KPI for completing broadcasting investigations is six months. During 2013, 196 (92 per cent) of broadcasting investigations were completed within KPI.