

**Senate Standing Committee on Environment and Communications**

**Answers to Senate Estimates Questions on Notice**

**Additional Estimates Hearings February 2014**

**Communications Portfolio**

**NBN Co Limited**

**Question No: 91**

**Program No. NBN Co**

**Hansard Ref: In Writing**

**Topic: Verizon**

**Senator Urquhart asked:**

At the hearing Senator Ruston (Page 66) said “Mr McAdam, who is the CEO of Verizon, is quoted as having said, ‘Going in and digging up yards and deploying fibre in a lot of new markets is not in the cards.’”

- a. In the deployment of NBN Co’s Fibre to the Premises model in what percentage of cases of customer connection is a customer’s yard actually “dug up” to effect the connection?
- b. If yards are not dug up how is the connection made?

**Answer:**

- a. NBN Co executes the customer connection (for the Fibre network) across a number of programs including Demand Drops, Bulk Drops, Build Drops and MDU connections. NBN Co’s Operational Support Systems (OSS) do not capture this data point across these programs in a single field within a single system. This information is stored in a number of data sources including Ticket of Works and Delivery Partner invoicing. To answer this question with a definitive percentage would be complex and require an unreasonable diversion of resources. As at 19 March 2014, overall there was a 74 per cent utilisation of existing reported Telstra Lead-In Conduit (LIC). The remaining connections are made using a mix of aerial new conduit or a blend of existing and new conduit.
- b. All end user customer/premise connections (for the Fibre network) that do not utilise existing Telstra LIC are made using a mix (in the case of underground) of new conduit or a blend of existing and new conduit or in the case of aerial deployment - an aerial premise drop.