

**Senate Community Affairs Committee**

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH PORTFOLIO

**Supplementary Budget Estimates 2016 - 2017, 19 October 2016**

**Ref No:** SQ16-000625

**OUTCOME:** 2 - Health Access and Support Services

**Topic:** Primary Care - Health Care Home Trial

**Type of Question:** Written Question on Notice

**Senator:** Di Natale, Richard

**Question:**

Is there a change management program over the long term for GP practices? Please outline in detail.

**Answer:**

A comprehensive change management program is being undertaken to support the implementation of Stage 1 Health Care Homes. The program encompasses communication activities, a detailed training program and ongoing support for Health Care Homes throughout Stage 1.

The communication strategy incorporates a range of mediums and is targeted at:

- Consumers and carers;
- General practices and Aboriginal Community Controlled Health Services;
- Non-general practice health care providers;
- Peak representative bodies and member organisations with significant interest; and
- State and Territory Governments.

Tenders are currently being considered for a comprehensive suite of resources including guidelines, training and education materials to prepare participating medical practices in the lead up to Stage 1.

Primary Health Networks and other meso level organisations will provide ongoing support for Health Care Homes throughout Stage 1.