

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH PORTFOLIO

Supplementary Budget Estimates 2016 - 2017, 19 October 2016

Ref No: SQ16-000418

OUTCOME: 4 - Individual Health Benefits

Topic: Hearing

Type of Question: Hansard Page 057 [date] or Written Question on Notice

Senator: Siewert, Rachel

Question:

Senator SIEWERT: This may be a question for the minister. What happens if people are not happy with the level of hearing loss that is finally determined by NDIA, particularly if it differs to the one that is currently being used? What happens then?

Senator Nash: It not being my portfolio anymore, I am very happy to take that for you on notice, but I just do not have that detail.

Senator SIEWERT: I will obviously follow it up tomorrow, but I figured it goes back to the—

Senator Nash: Absolutely. I am happy to try and get you an answer—hopefully, before the end of the day, if I can.

Answer:

This matter is the responsibility of the National Disability Insurance Agency (NDIA). The NDIA has provided the following answer.

Sections 99 to 103 of the National Disability Insurance Scheme (NDIS) Act make provision for decisions made by the Chief Executive Officer (CEO) of the NDIA to be reviewed. These are known as 'Reviewable Decisions'.

Decisions made by the CEO that are subject to these provisions include access to the NDIS, the provision of reasonable and necessary supports, appointment of a nominee, or recognition of parental responsibility.

If a person thinks a decision made by the Agency about them is wrong, they can submit an application for internal review within three months of receiving notification. Following an internal review, if a person still thinks the decision made about them is wrong they can seek further review by making an application to the Administrative Appeals Tribunal.