

## **Senate Community Affairs Legislation Committee**

### **SUPPLEMENTARY BUDGET ESTIMATES – 20 OCTOBER 2016 ANSWER TO QUESTION ON NOTICE**

#### **Department of Human Services**

**Topic:** Employee Data - Allocations

**Question reference number:** 29 (HS 30)

**Senator:** Watt

**Type of question:** Written

**Date set by the committee for the return of answer:** 2 December 2016

**Number of pages:** 1

#### **Question:**

How many staff working hours were allocated for each month of the 2015/16 and 2014/16 budget years in the following areas;

- a) All Centrelink programs?
- b) Aged Pension claim processing?
- c) Medicare claim processing?
- d) Disability support claims processing and review?

#### **Answer:**

The department does not track staff working hours by program. To provide this information would involve an unreasonable diversion of resources.