

Senate Community Affairs Legislation Committee

SUPPLEMENTARY BUDGET ESTIMATES – 20 OCTOBER 2016 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Australian Hearing - Complaints Received

Question reference number: 24 (HS 25)

Senator: Watt

Type of question: Written

Date set by the committee for the return of answer: 2 December 2016

Number of pages: 1

Question:

How many complaints did AHS receive from clients in the following periods:

- a) The year to date?
- b) 2015/16 budget year?
- c) 2014/15 budget year?
- d) 2013/14 budget year?

Answer:

The number of complaints Australian Hearing has received since 2013-14:

	2013-14	2014-15	2015-16	YTD 2016-17
Total complaints	43	57	51	57
Number of services provided	446,870	510,000	516,771	189,827