

Claims Finalised Within Standard by Financial Year

Claim	Target	Percent finalised within timeliness		
		2014–15	2015-16	2016–17 (as at 30 September 2016)
Older Australians, Disability and Carers (OADC)				
Age Pension	80% within 49 days	80.3%	73.8%	61.8%
Carer Allowance	85% within 49 days	91.9%	80.5%	90.4%
Carer Payment	80% within 49 days	87.4%	75.5%	87.8%
Disability Support Pension	70% within 49 days	74.9%	45.4%	65.7%
Senior Health Card	80% within 28 days	83.5%	74.8%	78.0%
Youth, Education and Employment (YEE)				
Newstart Allowance	80% within 16 days	85.3%	83.4%	82.9%
Parenting Payment - Partnered	80% within 28 days	89.9%	87.1%	89.1%
Parenting Payment - Single	90% within 21 days	90.1%	86.2%	85.5%
Youth Allowance (Other)	70% within 21 days	82.5%	79.9%	81.1%
Youth Allowance (Student)	80% within 42 days	80.6%	58.3%	80.3%
Families and Child Care (FCC)				
Child Care Benefit for Approved Care	85% within 14 days	88.0%	83.2%	88.0%
Child Care Benefit for Approved Care - LSC	85% within 21 days	85.1%	72.4%	95.8%
Child Care Benefit for Registered Care	85% within 14 days	87.3%	87.4%	91.3%
Dad and Partner Pay	85% within 21 days	91.6%	89.7%	94.0%
Family Tax Benefit	70% within 33 days	73.1%	65.5%	87.2%
Paid Parental Leave	85% within 21 days	88.1%	88.3%	91.6%