

## **Community Affairs Legislation Committee**

### **SUPPLEMENTARY BUDGET ESTIMATES – 20 OCTOBER 2016 ANSWER TO QUESTION ON NOTICE**

Department of Human Services

**Topic:** Claim Processing

**Question reference number:** 6 (HS 6)

**Senator:** Watt

**Type of question:** Hansard page 116

**Date set by the committee for the return of answer:** 2 December 2016

**Number of pages:** 1

#### **Question:**

Senator WATT: It sounds like you have some pretty helpful data there about waiting times for processing claims and responses. It may be useful if we could get you to table that.

Ms Campbell: We will take that on notice.

Senator WATT: Is there any reason you would not?

Ms Campbell: We will take it on notice.

#### **Answer:**

The attached table shows the percentage of claims processed against target for 2014-15, 2015-16 and 2016-17 year to date (as at 30 September 2016).