

INCOME MANAGEMENT SUMMARY – 28 AUGUST 2015

Tables

1. Total number of people on Income Management
2. Granted Exemptions
3. Vulnerable Youth Trigger Exclusions
4. Matched Savings and Voluntary Incentive Payments (VIP)
5. Number of People on Voluntary Income Management for more than 14 Weeks
6. Reviews and Appeals

Notes:

1. Any variance from data reported prior to 28 August 2015 is due to a change in reporting method for the Income Management programme to conform to the Australian Statistical Geography Standard (ASGS). The data represents the current residential address of income managed customers within designated statistical area(s). Any inconsistencies from data reported previously can be attributed to the fact that customers may have moved from the location at which they were originally triggered to the programme.
2. To prevent customers from being identified, numbers below 5, or percentages that would identify groups of less than 5, are not provided.
3. Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long Term Welfare Payment Recipient Measures of income management.
4. In 2012 the Review and Appeals process was redesigned. This change saw the introduction of a Subject Matter Expert and the subsequent removal of the Centrelink Original Decision Maker. As a result the way the Reviews and Appeals data is presented has changed. From June 2012, data for the Centrelink Original Decision Maker will remain static and will only be historic, while Authorised Review Officer data will increase.

Acronyms

CP	Child Protection Measure of Income Management
Dis. Youth	Disengaged Youth Measure of Income Management
Ind. Status	Indigenous Status
Long – Term	Long Term Welfare Payment Recipient Measure of Income Management
SPAR	Supporting People at Risk Measure of Income Management
VIM	Voluntary Income Management
VUL (Youth)	Vulnerable Welfare Payment Recipient Measure (Youth Triggers)
VUL (SWA)	Vulnerable Welfare Payment Recipient Measure (Social Worker Assessed)

Table 1: Total number of people on Income Management¹

	Total	Ind. Status	VIM	CP	VUL (SWA)	VUL (Youth)	Dis. Youth	Long-Term	SPAR	Cape York
Northern Territory	20,778	88%	3,345	84	172	436	4,306	12,228	207	0
Alice Springs	5,372	96%	1,046	35	26	107	1,022	3,073	63	0
Barkly	1,481	96%	245	9	11	40	348	822	6	0
Katherine	3,487	95%	606	16	31	68	744	1,989	33	0
Daly-Tiwi-West Arnhem	3,942	95%	729	11	35	33	873	2,237	24	0
East Arnhem	2,827	97%	469	n/a	33	16	623	1,667	10	0
Rest of Northern Territory	3,669	53%	250	<5	36	172	696	2,440	71	0
Western Australia	1,835	65%	1,462	242	15	32	22	56	6	0
Kimberley	826	97%	702	74	0	<5	15	28	<5	0
Goldfields (Ng Lands, Laverton and Kiwirrkurra)	194	98%	153	n/a	12	9	<5	7	<5	0
Greater Perth	749	20%	569	155	n/a	13	<5	10	<5	0
Rest of Western Australia	66	82%	38	<5	<5	n/a	<5	11	0	0
South Australia	1,021	43%	366	<5	21	547	27	54	<5	0
Greater Adelaide (Playford)	637	17%	131	0	8	458	13	27	0	0
Western & West Coast (Ceduna Region)	66	97%	34	<5	7	22	0	<5	0	0
APY Lands	235	97%	193	<5	n/a	15	8	n/a	<5	0
Rest of South Australia	83	47%	8	0	<5	52	6	16	<5	0
Victoria	395	18%	204	0	8	161	<5	20	0	0
Shepparton	310	17%	196	0	n/a	108	0	<5	0	0
Rest of Victoria	85	22%	8	0	<5	53	<5	n/a	0	0
New South Wales	258	14%	39	5	20	170	10	14	0	0
Greater Sydney (Bankstown)	187	9%	n/a	5	n/a	121	<5	<5	0	0
Rest of NSW	71	26%	<5	0	<5	49	n/a	n/a	0	0
	Total	Ind. Status	VIM	CP	VUL (SWA)	VUL (Youth)	Dis. Youth	Long-Term	SPAR	Cape York
Queensland	1,916	44%	265	<5	29	1,338	40	118	0	124
Greater Brisbane (Logan)	1,000	16%	174	<5	10	793	6	16	0	0

Rockhampton	454	29%	72	0	15	363	0	<5	0	0
Far North (<i>Cape York</i>)	100	98%	0	0	n/a	<5	0	n/a	0	98
Rest of Queensland	3 6 2	54%	19	<5	<5	n/a	34	98	0	26
Australian Capital Territory	<5	n/a	0	0	0	<5	0	<5	0	0
Tasmania	12	n/a	0	<5	0	n/a	<5	0	0	0
Unknown/Missing	n/a	n/a	0	0	<5	<5	<5	7	<5	0
Total	26,231	78%	5,681	337	266	2,695	4,411	12,499	218	124

Table 2: Granted Exemptions

Reason	Total	Indigenous Status ¹
Parenting requirements	1,708	59% non-Indigenous
Paid employment	92	74% non-Indigenous
Full time student ³	482	94% non-Indigenous
New apprentice	19	63% non-Indigenous
Special benefit	<5	n/a

Table 3: Vulnerable Youth Trigger Exclusions

Reason	
Impracticable	36
Well-being placed at risk	67
Total granted exclusions	103

Table 4: Matched Savings and Voluntary Incentive Payments (VIP)

Number of Matched Savings Payments Granted	69
Number of People who have received one or more VIP	9,941
People who have received one or more VIP – Indigenous Status	83% Indigenous
Total number of VIP's paid	45,376

Table 5: Number of People on Voluntary Income Management for more than 14 Weeks

Northern Territory	3,111
— <i>Alice Springs</i>	988
— <i>Barkley</i>	223
— <i>Daly-Tiwi-West Arnhem</i>	667
— <i>East Arnhem</i>	433
— <i>Katherine</i>	562
— <i>Rest of Northern Territory</i>	238
Western Australia	1,265
— <i>Goldfields (includes Ng Lands, Laverton & Kiwirrkurra)</i>	124
— <i>Greater Perth</i>	500
— <i>Kimberley</i>	607
— <i>Rest of Western Australia</i>	34
South Australia	302
— <i>APY Lands</i>	159
— <i>Greater Adelaide (includes Playford)</i>	110
— <i>Western and West Coast (includes Ceduna region)</i>	25
— <i>Rest of South Australia</i>	8
Queensland	232
— <i>Greater Brisbane (includes Logan)</i>	151
— <i>Rockhampton</i>	63
— <i>Rest of Queensland</i>	18
Victoria	185
— <i>Shepparton</i>	178
— <i>Rest of Victoria</i>	7
New South Wales	34
Total	5,129

Table 6: Reviews and Appeals⁴

Financial Year	Jurisdiction	Appeals Decision Outcome	Total
2007-12	Original Decision Maker	Affirmed	170
		Set Aside	29
		Varied	<20
		Withdrawn	<20
	Authorised Review Office	Affirmed	138
		Set Aside	<20
		Withdrawn	<20
	Social Security Appeals Tribunal	Affirmed	<20
		Dismissed/No Jurisdiction	<20
	Administrative Appeals Tribunal	Affirmed	<20
Withdrawn		<20	
2007-12 Total			405
2012-13	Authorised Review Officer	Affirmed	41
		Set Aside	<20
		Withdrawn	<20
	Social Security Appeals Tribunal	Affirmed	<20
		Dismissed/No Jurisdiction	<20
		Withdrawn	<20
2012-13 Total			64
2013-14	Authorised Review Officer	Affirmed	101
		Set Aside	<20
		Withdrawn	<20
	Social Security Appeals Tribunal	Affirmed	<20
		Withdrawn	<20
2013-14 Total			142
2014-15	Authorised Review Officer	Lodged	80
		Affirmed	59
		Set Aside	<20
		Withdrawn	<20
	Social Security Appeals Tribunal	Lodged	<20
		Affirmed	<20
		Set Aside	<20
2014-15 YTD Total			146
Grand Total			757