

Senate Community Affairs Legislation Committee

SUPPLEMENTARY BUDGET ESTIMATES – 22 OCTOBER 2015 ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Employment Services

Question reference number: HS 91

Senator: Cameron

Type of question: Written

Date set by the committee for the return of answer: 11 December 2015

Number of pages: 1

Question:

- a) Please provide details of costs and issues arising in the transition to the new Employment Services model where Employment Services Providers assume responsibility for testing and monitoring job search efforts.
- b) What has been the cost to the Department of the new model?

Answer:

- a) The Department of Employment was the lead department responsible for the transition to the new Employment Services Model on 1 July 2015. The Department of Human Services provided assistance to support this transition through the implementation of changes to the department's ICT system, communication products, forms, tools, letters, training and reference material to reflect the changes.
- b) Costs associated with the new Employment Services Model are outlined in the 2014-15 Portfolio Additional Estimates Statement.