

**Senate Community Affairs Committee**

**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**

**HEALTH PORTFOLIO**

**Supplementary Budget Estimates 2014 - 2015, 22 October 2014**

**Ref No:** SQ14-001475

**OUTCOME:** 0 - Whole of Portfolio

**Topic:** Cloud Services and Storage

**Type of Question:** Written Question on Notice

**Senator:** Ludwig, Joe

**Question:**

1. Is the department using or planning to use cloud digital services (e.g. storage, computer software access etc)? If yes:
2. What date did/will cloud services be deployed in the department?
3. Please provide a list of all cloud services in use or being considered for use.
4. How much do these services cost? Please break down by service.
5. How much cloud storage (in gigabytes) is available for departmental use? What percentage of the available total is in use?
6. How much does this cloud storage cost per month?
7. What security arrangements are in place to protect cloud based services and storage?
8. Have any security analysts been employed / contracted to advise on the implementation and upkeep of these security arrangements?
9. What has been the cost of security for the cloud? Please provide a breakdown

**Answer:**

1. Yes.

2. and 3.

The following cloud hosted services are in use or being considered:

- Electronic Meeting Papers – 2015;
- Financial and Legislative Compliance Management System – 2015;
- Learning Management – 2015-16; and
- Microsoft Project Server – in use since 2013.

4.

Electronic Meeting Papers	Subject to contract negotiations
Financial and Legislative Compliance Management System	\$9,000 per annum
Learning Management	\$167,000 per annum
Microsoft Project Server	\$84,335 (2014-2015)

5. The Department of Health is not using cloud services for mass storage. The storage for each of the services above is provided as required to support the operation of the services.
6. Storage costs for the hosted services above are embedded in the overall cloud service cost and not readily available.
7. Cloud based services are assessed and security treatments identified in accordance with Government Policy and Guidelines.
8. No. In-house IT Security specialists provide the advice.
9. Specific costs relating to the security elements of a cloud service are embedded in the overall cloud service cost and cannot be readily identified.