

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2013-14 Supplementary Estimates Hearings

Outcome Number: 4

Question No: 306

Topic: Income support for Seniors

Hansard Page: Written

Senator Moore asked:

In relation to the broadband for seniors program can you please provide the latest data on number of kiosk users per state? Can you please provide the latest data on percentage of kiosk users reporting improved skill and confidence in using computers and the internet? Can you please provide the percentage of kiosk users participating in training activities? Can you please provide the latest data on the percentage of Australian Seniors satisfied with the quality of broadband for seniors training and support?

Answer:

An estimate of the number of seniors visiting Broadband for Seniors kiosks by State/Territory since Broadband for Seniors commenced in 2008 to 30 June 2013 is outlined in the following table:

Estimated Number of Seniors Visiting Broadband for Seniors Kiosks since 2008 to 30 June 2013

State/Territory	Estimated no. of seniors
Australian Capital Territory	3,500
New South Wales	133,000
Northern Territory	2,400
Queensland	68,200
South Australia	43,800
Tasmania	16,700
Victoria	106,000
Western Australia	31,400
TOTAL	405,000

See the Department of Families Housing, Community Services and Indigenous Affairs' Annual Report 2012-13, page 66, for further information.