Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH AND AGEING PORTFOLIO

Supplementary Budget Estimates 2012-2013, 17 & 19 October 2012

Question: E12-193

OUTCOME 6: Rural Health

Topic: RURAL AND REGIONAL HEALTH AUSTRALIA (RRHA)

Type of Question: Written Question on Notice

Number of pages: 1

Senator: Senator McKenzie

Question:

What are the criteria used to assess Rural and Regional Health Australia's aim to provide accurate, quality place-based information?

Answer:

Information provided to consumers through the Rural and Regional Health Australia's (RRHA) information services (telephone information line and website) is reviewed on a quarterly basis.

As part of this process, existing program information being utilised through the information services is circulated to the relevant program area within the Department of Health and Ageing for review, update and amendment. RRHA then updates its website and provides any new or updated information to its information line operators for dissemination through these services.