

Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

HEALTH AND AGEING PORTFOLIO

Supplementary Budget Estimates 2012-2013, 17 & 19 October 2012

Question: E12-111

OUTCOME 0: Whole of Portfolio

Topic: INTERNET

Type of Question: Written Question on Notice

Number of pages: 1

Senator: Senator Boyce

Question:

- a) Has the Department experienced any internet problems, such as but not limited to slow internet, or internet blackouts? If yes, what was the reason for this?
- b) Did it impact the Minister's office?

Answer:

- a) Yes. The Department of Health and Ageing has experienced internet problems. Reasons include:
 - Extraordinary amounts of spam emails choking the internet gateway and spam filters
 - Demand on internet gateway exceeded available capacity during periods of peak business activity
 - Systems failure of the Health and Ageing network.
- b) Internet problems impact all users of the Health and Ageing network including Minister's offices