

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
FAMILIES, HOUSING, COMMUNITY SERVICES AND
INDIGENOUS AFFAIRS PORTFOLIO
2011-12 Supplementary Estimates Hearings

Outcome Number: 3

Question No: 94

Topic: Income Management Trial in Bankstown

Hansard Page: Written

Senator Rhiannon asked:

What is the budget for rolling out this program in Bankstown, including costs for the production of the cards, information for clients on the program, and organising the program with local shops to take the card as payment?

Answer:

Place-based income management is not costed per location as the total costs include shared establishment costs such as:

- policy and process development;
- infrastructure, such as changes and enhancements to Centrelink systems;
- support for merchants who accept income managed funds from customers;
- establishment of wrap around support services such as Financial Management Support Services, which also benefit the broader community.

The total cost of the establishment and operation of income management across the five new sites is \$117.5 million over 5 years.