Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

SOCIAL SERVICES PORTFOLIO

2017-2018 Budget Estimates Hearings

Outcome: National Disability Insurance Agency Question No: NDIA SQ17-000149

Topic: Autism

Hansard Page: Written Senator Brown, asked:

With Autism comprising 28% of participant plans, what measures have the NDIA taken to ensure the NDIA, its staff and its partners, have the experience and capacity to meet the needs of this complex cohort?

Answer:

The National Disability Insurance Agency (NDIA) endeavours to have the most appropriately skilled and experienced staff working with participants, regardless of the participant's condition. The NDIA has established a specialist team which assists planners with the application of the *National Disability Insurance Scheme Act 2013*, guidelines and reasonable and necessary decision making. The specialist team is available to provide technical guidance and support to all staff on a range of disabilities and contexts including autism. A planner can make contact with the team at any time for assistance with complex decisions during the planning process.