Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

SOCIAL SERVICES PORTFOLIO

2017-2018 Budget Estimates Hearings

Outcome: National Disability Insurance Agency Question No: NDIA SQ17-000139

Topic: Topic: Aboriginal and Torres Strait Islander Communities

Hansard Page: Written

Senator McCarthy, asked:

What is being done to develop culturally appropriate and safe tools and processes for use by the NDIA with Aboriginal and Torres Strait Islander communities?

Answer:

The National Disability Insurance Agency (NDIA) is supporting staff in their work with Aboriginal and Torres Strait Islander (ATSI) peoples through the identification and sharing of previous knowledge, experience and lessons learned through the trial, maximising the expertise of states and territories and establishing targets to encourage the employment of staff who identify as ATSI.

The NDIA's Aboriginal and Torres Strait Islander Engagement Strategy (the Strategy) describes the NDIA's engagement approach and reflects the different needs of ATSI peoples with disability across Australia.

The NDIA is building a suite of culturally appropriate communications tools to support staff to engage with ATSI communities in urban, regional and remote areas. These products assist staff to engage with communities and are supported by locally nuanced communications materials where there is a need.

The NDIA will also continue to utilise local ATSI owned organisations to develop specific tools to address local communication needs in a variety of culturally appropriate formats (such as, film, radio, TV, posters etc).