

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2017-2018 Budget Estimates Hearings

Outcome: National Disability Insurance Agency

Question No: NDIA SQ17-000134

Topic: Local Area Coordinators

Hansard Page: Written

Senator Siewert, asked:

Are residential aged care providers being awarded Local Area Coordinators, even in circumstances where they have no local contact in disability or mental health?

Answer:

The National Disability Insurance Agency (NDIA) undertakes rigorous open market selection processes for its Partners in the Community to deliver both Early Childhood Early Intervention (ECEI) services and Local Area Coordination (LAC) services.

The NDIA currently has one Partner, whose previous services have included the delivery of residential aged care, community home care and Commonwealth Home Support programs. This organisation also has experience in Regional Assessment services, planning and case management, multidisciplinary assessments, planning and coordination services, nursing and telehealth, social care and respite, smart technologies and a variety of allied health and wellness solutions.

All Partners are required to recruit their LAC workforce from the community they service and must be able to demonstrate that their staff have the experience and skills to engage with the wide diverse community of people with a disability that they will work with. The average rate of employment of people with disability employed by Partners is around 15 per cent.