

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2017-2018 Budget Estimates Hearings

Outcome: National Disability Insurance Agency

Question No: NDIA SQ17-000097

Topic: Myplace portal

Hansard Page: Spoken

Senator Siewert asked:

Senator SIEWERT: Can you look at the evidence that we have received about this particular matter, because we are told that the edit function has been removed so that the providers can make changes and not have to wait weeks before the issues are resolved, for example. Did you change something around being able to edit?

Mr Sterrenberg: Just let me check.

Ms Rundle: I think I can answer that. We will have to get you the detail, but at any given point there might be issues raised by providers or participants, or indeed staff, that require us to look at the system and to see whether there are any system changes that need to be undertaken

Answer:

The National Disability Insurance Agency responded to this question on the day of the hearing (refer to page 43 of the Hansard).

Senator SIEWERT: That is the edit function.

Mr Sterrenberg: Yes.

Senator SIEWERT: So that has not been changed yet?

Mr Sterrenberg: No, that is part of the change control program