

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2017-2018 Budget Estimates Hearings

Outcome: National Disability Insurance Agency

Question No: NDIA SQ17-000095

Topic: Unscheduled reviews

Hansard Page: Spoken

Senator Watt, asked:

Senator WATT: Maybe you could take that on notice for us: the average length of time it takes to resolve these unscheduled requests.

Ms Gunn: Sure.

Answer:

The time taken for completion of unscheduled reviews is not currently captured in the National Disability Insurance Scheme Business System. The capture of this data is being considered in planned enhancements to the Business System.