

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**SOCIAL SERVICES PORTFOLIO**  
**2017-2018 Budget Estimates Hearings**

**Outcome:** National Disability Insurance Agency

**Question No:** NDIA SQ17-000094

**Topic:** Unscheduled reviews

**Hansard Page:** Spoken

**Senator Watt,** asked:

**Senator WATT:** Similarly, with the unscheduled ones, you were saying there is a legislative requirement to decide if the request is justified within 14 days. Given that is a legislative requirement, does that mean that on 100 per cent of occasions that occurs within the 14-day period—that decision is made?

**Ms Gunn:** Ideally. I cannot guarantee that.

Senator WATT: Could you take that on notice for us as well?

**Ms Gunn:** I would need to take that on notice

**Answer:**

The time taken for completion of unscheduled reviews is not currently captured in the National Disability Insurance Scheme Business System. The capture of this data is being considered in planned enhancements to the Business System.