

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2017-2018 Budget Estimates Hearings

Outcome: National Disability Insurance Agency

Question No: NDIA SQ17-000086

Topic: Breakdown of scheduled and unscheduled reviews

Hansard Page: Spoken

Senator Watt, asked:

Senator WATT: Do you have any figures here about the number of reviews, whether they be scheduled or unscheduled?

Ms Gunn: Yes. Between 1 July 2016 and 31 March 2017 we have undertaken 22,792 plan reviews.

Senator WATT: And that is a combination of scheduled plans at the end of a plan?

Ms Gunn: Yes.

Senator WATT: And you will take on notice a breakdown between scheduled and unscheduled?

Ms Gunn: Yes.

Answer:

The quoted 22,792 is the number of participants with one, two or three plan reviews. The number of unique plan reviews conducted between 1 July 2016 and 31 March 2017 was 26,539, of which 7,372 were scheduled and 19,167 were unscheduled.

This split is not representative of the number of reviews that were scheduled to occur. From 1 July 2016 to 31 December 2016, most scheduled plan reviews were extended to allow the National Disability Insurance Agency to focus on the transitioning participants from existing state, territory and Commonwealth disability programs. Since January 2017, the ratio of unscheduled versus scheduled reviews has returned to levels comparable to the National Disability Insurance Scheme trial period, for example, in March 2017, 68 per cent of 3,671 plan reviews were scheduled.