Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE

SOCIAL SERVICES PORTFOLIO

2017-2018 Budget Estimates Hearings

Outcome: National Disability Insurance Agency Question No: NDIA SQ17-000082

Topic: Complaints

Hansard Page: Spoken **Senator Watt,** asked:

Senator WATT: I take it you would not have up-to-date figures since March, but you are

saying that the number has reduced?

Ms Gunn: Yes, I do not have them with me, but I can certainly table them.

Senator WATT: You may have given us these figures at the previous estimates, but do you

have them for October to December?

Ms Gunn: Not with me, but I can certainly provide them.

Answer:

The number of complaints received by the National Disability Insurance Agency from 1 October 2016 to 31 December 2016 was 1,225.