

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**SOCIAL SERVICES PORTFOLIO**  
**2017-18 Budget Estimates Hearings**

**Outcome Number: 2.1 Families and Communities**

**Question No: SQ17-000423**

**Topic: Income Management**

**Hansard page: 79**

**Senator Rachel Siewert asked:**

Why have merchants been taken off being able to use the card?

Why have some merchants been blocked or withdrawn from being able to use the card?

**Answer:**

A full list of blocked merchants is available on the Indue website:

<https://indue.com.au/dct/merchants/excluded/>

The reason each merchant is blocked is also listed on this page. The main reason that merchants are blocked is that they primarily sell alcohol or gambling products.