

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2017-18 Budget Estimates Hearings

Outcome Number: 2.1 Families and Communities

Question No: SQ17-000405

Topic: 1800RESPECT

Hansard page: 59

Senator Larissa Waters asked:

Can I check whether any of those phones lines (Parentline, Mental Health line, Health Care Direct, Garrison Health) will be staffed? Can I check whether people who meet the minimum criteria for answering the 1800 line but work on other lines, like beyond blue, do sometimes answer in peak periods?

Answer:

Please see response to **SQ17-000370**.