Senate Community Affairs Committee ANSWERS TO ESTIMATES QUESTIONS ON NOTICE SOCIAL SERVICES PORTFOLIO

2017-18 Budget Estimates Hearings

Topic: Disability Employment Service (DES)

Hansard page: Written

Senator Carol Brown asked:

Can the Department clarify whether the Job Plan will be the province of the participant and provider, or will it be controlled through the ESS computer system?

Answer:

A Job Plan contains information about the activities the participant will undertake and the support the provider will deliver. Providers and participants are expected to develop the Job Plan in a way that supports delivery of a relevant program of assistance, and to update the Job Plan as required.

Job Plans also set out any compulsory activities with which a participant must comply to meet their Mutual Obligation requirements, where they have these.

Job Plans must be recorded on the ESS computer system and must include any compulsory activities for participants with Mutual Obligation requirements in compliance with Social Security law.