

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**Social Services Portfolio**  
**2014-15 Budget Estimates Hearings**

**Outcome Number: Cross Outcome - Across Programs**

**Question No: 957**

**Topic: Printing**

**Hansard Page: Written**

**Senator Ludwig** asked:

Did the Department/agency use external printing services for any print jobs since 7 September 2013?

- a. If so, what companies were used?
- b. How were they selected?
- c. What was the total cost of this printing?

**Answer:**

**Department of Social Services**

Yes. Between 7 September 2013 and 31 May 2014:

- a. The following suppliers from the Department's Printing and Promotional Products Panel were used:
  - Partech Pty Limited t/a Bytes 'n Colours
  - CanPrint Communications Pty Limited
  - New Millennium Print Pty Ltd
  - Whirlwind Print Pty Ltd
  - Blue Star Print Group Australia Pty Limited t/a Blue Star Print
- b. Print suppliers were selected from the Department's Printing and Promotional Products Panel.
- c. The total cost of printing was \$188,301.45 (GST exclusive).

**Social Security Appeals Tribunal**

- a. Yes. Between 7 September 2013 and 31 May 2014 the Social Security Appeals Tribunal (SSAT) used the following companies for printing:
  - Complete Colour Printing Pty Ltd.
  - Blueprint
- b. Companies were chosen through a select tender process.
- c. The total cost of these print jobs was \$8,332.50 (GST exclusive).

**Australian Institute of Family Studies**

- a. Yes. Between 7 September 2013 and 31 May 2014 the Australian Institute of Family Studies (AIFS) used the following companies for printing:
  - A J Parkes & Co. Pty Ltd
  - CanPrint Communications Pty Ltd
  - Classic Colour Copying Pty Ltd
  - Click Business Cards (FHG Holdings Pty Ltd)

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- Direct Mail & Marketing Pty Ltd
  - Film Shot Graphics
  - L&R Print Services Pty Ltd
  - Media Movers Pty Ltd
  - Mystique Print Pty Ltd
  - Print Bound Pty Ltd
  - Print Media Group (Fraser & Jenkinson Pty Ltd)
  - VistaPrint
- b. Printing quotes were obtained via a competitive process.
- c. The total cost of these print jobs was \$44,347.30 (GST exclusive).

**National Disability Insurance Agency**

- a. Yes. Between 7 September 2013 and 31 May 2014 the National Disability Insurance Agency (NDIA) used the following companies for printing:
- Accrual of PCCS and WPPDS
  - Partech Pty Ltd t/a Bytes 'n Colours
  - CanPrint Communications Pty Ltd
  - Flagstaff Print and Mail
  - Goodway Print Group
  - National Mailing and Marketing
- b. The companies were selected through a combination of direct sourcing and competitive selection quoting processes.
- c. The total cost of these print jobs was \$22,485.51 (GST exclusive).

**Australian Aged Care Quality Agency**

- a. Yes. Since commencing operations on 1 January 2014, the Quality Agency used the following company for printing to 31 May 2014:
- Kwikcopy (Parramatta).
- b. Print services were selected through a competitive request for quote. The quote process is managed by a third party supplier, Pulse Marketing, which is under contract to source the lowest-cost provider. The Quality Agency does not see the names of suppliers bidding for the work.
- c. The total cost of printing from 1 January to 31 May is \$47,556.00 (GST exclusive).

**Aged Care Pricing Commissioner**

- a. Nil Response.

**Aged Care Commissioner**

- a. Yes. Between 7 September 2013 and 31 May 2014 the Aged Care Commissioner used the following company for printing:
- CanPrint Communications Pty Ltd.
- b. Print services were selected on the basis of long-term experience with this office and low cost.
- c. The total cost of this print job was \$3,167.78 (GST exclusive) paid for by the former Department of Health and Ageing.