

**Senate Community Affairs Committee**  
**ANSWERS TO ESTIMATES QUESTIONS ON NOTICE**  
**Social Services Portfolio**  
**2014-15 Budget Estimates Hearings**

**Outcome Number: 5**

**Question No: 505**

**Topic: NDIA**

**Hansard Page: CA46**

**Senator Siewert** asked:

What date were the NDIA Operating Guidelines finished and published on the website?

**Answer:**

The Operational Guidelines critical to the commencement of the National Disability Insurance Scheme were first published prior to commencement of the trials on 1 July 2013.

Further sets of Operational Guidelines were published in December 2013 and January 2014 including a set which provide guidance on how the National Disability Insurance Agency makes decisions on what reasonable and necessary supports will be approved as part of a participant's plan.

The Operational Guidelines are reviewed and updated periodically based on scheme experience in the trial sites to ensure they are accurate, up-to-date and complete. For example, the Operational Guidelines dealing with the disability requirements and early intervention requirements were updated in January 2014 to include expanded lists of conditions that the Chief Executive Officer considers likely to meet elements of the disability requirements and early intervention requirements (refer to QON No. 506).

The Operational Guidelines are intended to be dynamic documents that will be updated regularly. It is expected that they will continue to be modified over time as they are informed by operational experience including feedback from participants and other stakeholders.

Following is a list of all Operational Guidelines published to date including the date each Operational Guideline was first published.

<b>Date first published</b>	<b>Title</b>
1 July 2013	Operational Guideline – Gateway – Overview
1 July 2013	Operational Guideline – Gateway – Local Area Coordinators
1 July 2013	Operational Guideline – Gateway – Giving Information about Becoming a Participant
1 July 2013	Operational Guideline – Gateway – Making an Access Request
1 July 2013	Operational Guideline – General Conduct – Overview
1 July 2013	Operational Guideline – General Conduct – Communicating with Participants and Others
1 July 2013	Operational Guideline – General Conduct – Providing Support and Assistance

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1 July 2013	Operational Guideline – General Conduct – Supporting Participants' Decision-Making
1 July 2013	Operational Guideline – Access – Overview
1 July 2013	Operational Guideline – Access – Age Requirements
1 July 2013	Operational Guideline – Access – Residence Requirements
1 July 2013	Operational Guideline – Access – Disability Requirements
1 July 2013	Operational Guideline – Access – Early Intervention Requirements
1 July 2013	Operational Guideline – Access – When a Person Stops Being a Participant
1 July 2013	Operational Guideline – Access – Decision Tree for Disability and Early Intervention Requirements
1 July 2013	Operational Guideline – Children – Overview
1 July 2013	Operational Guideline – Children – Determining the Child's Representative
1 July 2013	Operational Guideline – Children – Determining Parental Responsibility for a Child
1 July 2013	Operational Guideline – Children – Determining the Child Can Represent Themselves
1 July 2013	Operational Guideline – Nominees – Overview
1 July 2013	Operational Guideline – Nominees – Appointing a Nominee
1 July 2013	Operational Guideline – Nominees – Duties and Removal of Nominee
1 July 2013	Operational Guideline – Nominees – Whether a Nominee is Necessary
1 July 2013	Operational Guideline – Planning and Assessment – Overview Operational Guideline – Planning and Assessment – Assessment of Participants' Needs
1 July 2013	Operational Guideline – Planning and Assessment – Facilitating the Participant's Statements of Goals and Aspirations
1 July 2013	Operational Guideline – Planning and Assessment – The Planning Conversation
1 July 2013	Operational Guideline – Planning and Assessment – Supports in the Plan
1 July 2013	Operational Guideline – Planning and Assessment – Risk and Safeguards
1 July 2013	Operational Guideline – Planning and Assessment – The Plan Management Decision
9 December 2013	Operational Guideline – Planning and Assessment – Prioritisation of Plans – Urgent Cases
9 January 2014	Operational Guideline – Monitoring and Review of a Participant's Plan – Overview
9 January 2014	Operational Guideline – Monitoring and Review of a Participant's Plan – Monitoring Plans
9 January 2014	Operational Guideline – Monitoring and Review of a Participant's Plan – Review of the Plan
9 January 2014	Operational Guideline – Monitoring and Review of a Participant's Plan – Extending Grace Periods

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<b>Date first published</b>	<b>Title</b>
9 January 2014	Operational Guideline – Review of Decisions – Overview
9 January 2014	Operational Guideline – Review of Decisions – Making Better Decisions
9 January 2014	Operational Guideline – Review of Decisions – Conducting an Internal Review
9 January 2014	Operational Guideline – Review of Decisions – Representing the National Disability Insurance Agency at the Administrative Appeals Tribunal
9 January 2014	Operational Guideline – Compensation – Overview
9 January 2014	Operational Guideline – Compensation – Recovery of NDIS Amounts – Action has not Been Commenced to Recover Compensation
9 January 2014	Operational Guideline – Compensation – Recovery of NDIS Amounts – Compensation not Received but Action Commenced
9 January 2014	Operational Guideline – Compensation – Recovery of NDIS Amounts – Compensation Received under a Judgement or Settlement
9 January 2014	Operational Guideline – Compensation – Revise the Plan and Reduce the Supports – Compensation Received Under an Insurance Scheme or a Commonwealth, State or Territory Scheme
9 January 2014	Operational Guideline – Compensation – Revise the Plan and Reduce the Supports – Agreement to Give Up Compensation
9 January 2014	Operational Guideline – Compensation – Revise the Plan and Reduce the Supports – Compensation Received under a Judgement or Settlement
9 January 2014	Operational Guideline – Registered Providers of Supports
12 January 2014	Operational Guideline – Information Handling – Overview
12 January 2014	Operational Guideline – Information Handling – Collecting, Accessing and Recording Protected Information
12 January 2014	Operational Guideline – Information Handling – Disclosing Protected Information
12 January 2014	Operational Guideline – Information Handling – Threats to Life, Health or Safety
16 January 2014	Operational Guideline – Planning and Assessment – Supports in the Plan – Assistive Technology
16 January 2014	Operational Guidelines – Planning and Assessment – Supports in the Plan – Home Modifications
16 January 2014	Operational Guideline – Planning and Assessment – Supports in the Plan – Motor Vehicle Modifications
16 January 2014	Operational Guideline – Planning and Assessment – Supports in the Plan – Supports for Early Childhood
16 January 2014	Operational Guideline – Planning and Assessment – Supports in the Plan – Supports for Sustaining Informal Supports
16 January 2014	Operational Guideline – Planning and Assessment – Supports in the Plan – Household Tasks

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16 January 2014	Operational Guideline – Planning and Assessment – Supports in the Plan – Interface with Justice
16 January 2014	Operational Guideline – Planning and Assessment – Supports in the Plan – Interface with School Education
16 January 2014	Operational Guideline – Planning and Assessment – Supports in the Plan – Interface with Transport
16 January 2014	Operational Guideline – Planning and Assessment – Supports in the Plan – Interface with Housing and Community Infrastructure
16 January 2014	Operational Guideline – Planning and Assessment – Supports in the Plan – Interface with Mental Health
16 January 2014	Operational Guideline – Planning and Assessment – Supports in the Plan – Personal Care Supports
16 January 2014	Operational Guideline – Planning and Assessment – Supports in the Plan – Prosthetic Limbs
16 January 2014	Operational Guideline – Planning and Assessment – Supports in the Plan – Recreation Supports
21 January 2014	Operational Guideline - Planning and Assessment - Supports in the Plan – Supports for Employment, Vocational Training and Higher Education
21 January 2014	Operational Guideline – Planning and Assessment – Supports in the Plan – Interface with Child Protection and Family Support
21 January 2014	Operational Guideline – Planning and Assessment – Supports in the Plan – Interface with Health