

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
Social Services Portfolio
2014-15 Budget Estimates Hearings

Outcome Number: 3

Question No: 418

Topic: Aged Care - Home Care

Hansard Page: Written

Senator Polley asked:

How are providers supported to provided CDC packages?

Answer:

The Department of Social Services has engaged COTA Australia to provide Home Care Packages organisations with a range of Consumer Directed Care capacity building resources such as training resources, consumer communication and engagement tools, cultural and leadership self-assessment tools. COTA is working in partnership with the two industry peak organisations, Aged and Community Services Australia (ACSA) and Leading Age Services Australia (LASA). The Home Care Packages Programme Guidelines also provide further support and guidance.