

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
Social Services Portfolio
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Outcome Number: 2

Question No: 108

Topic: Income Management

Hansard Page: CA 60, 5 June 2014

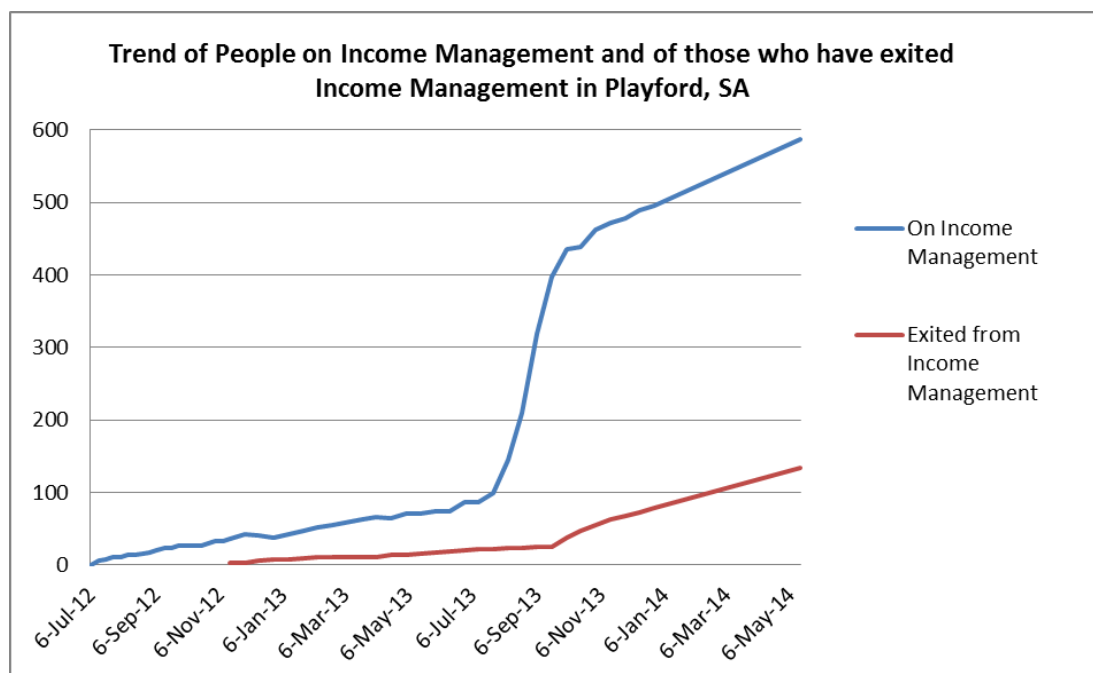
Senator Edwards asked:

How many participants in income management in Playford have, since the start of the programme, exited and how many are still on board? Is there an increasing trend? Is it being well marketed out there so people are joining voluntarily, or have we got 100 people still there voluntarily? How many people have qualified in Playford for the matched savings since the program has been implemented?

Answer:

As at 16 May 2014, a total of 133 people had exited income management since it was implemented in Playford. At this date 588 people were on income management in this location. Ninety seven were on Voluntary Income Management. In total, there have been 721 occurrences of people commencing income management in Playford (this figure may include repeat customers).

As can be seen in the graph below, there are increasing numbers of people going on income management and exiting income management in Playford.



Data source: Department of Human Services Administrative data as at May 2014

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Marketing material is available at all Centrelink offices to promote income management to potential participants. Additionally, DSS promote income management to the sector via information packs and regular national and local stakeholder meetings.

Fewer than 20 people have qualified for the Matched Savings Payment in Playford since its implementation.