

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
Social Services Portfolio
2014-15 Budget Estimates Hearings

Outcome Number: 5

Question No: 69

Topic: CRS Australia Pulling Out of the Market

Hansard Page: Written

Senator Cameron asked:

How will the department manage the risks of the reduction of services in areas of the country with a single alternative private sector service provider?

Answer:

The Department is tendering all business currently being delivered by CRS Australia. Based on the experience of previous employment service tenders, it is expected that multiple organisations will tender to deliver the services in all the tendered areas, including those where there is currently a single alternative private sector service provider. The circumstances of each geographic area, including likely numbers of participants, will be taken into account when determining how many private sector providers should replace CRS Australia.