

Senate Standing Committee on Community Affairs
ANSWERS TO QUESTIONS ON NOTICE
The National E-Health Transition Authority (NEHTA)
Budget Estimates
June 2013

Subject Outcome: E-Health 10.2

Agency: NEHTA

Issue: NEHTA – Standards/Functionality of the PCEHR

Name of Senator: Sue Boyce

QUESTION: 23

Senator Boyce asked:

When you become aware of some false or misleading information being lodged on the system do you send out safety alerts as a matter of course?

Answer:

Although AMT content undergoes a rigorous quality assurance process the possibility of errors does exist. NEHTA has in place an incident management plan to address any reported errors or issues. Where an issue has been detected an investigation by both the Terminology and Clinical Safety Units is started immediately to assess the clinical safety risk. For any issues of immediate clinical concern an errata and notification will be sent to all licence holders, and individual contact will be made with those who have downloaded the files. Depending on the severity of the issue a new release of the terminology may be made available to resolve the issue as soon as possible or for less serious problems the error is corrected in the next scheduled release. Notification of any resolved issues (regardless of risk) to license holders will routinely occur.