

## Senate Community Affairs Legislation Committee

### BUDGET ESTIMATES - 4 JUNE 2013 ANSWER TO QUESTION ON NOTICE

#### Human Services Portfolio

**Topic:** Express Plus Apps - Users

**Question reference number:** HS 18

**Senator:** Furner

**Type of question:** Hansard page 81

**Date set by the committee for the return of answer:** 26 July 2013

**Number of pages:** 1

#### **Question:**

Senator FURNER: Out of the four categories—seniors, families, students and jobseekers—do you have information identifying the number of users in each category?

Mr Rimmer: I do not have information about the number of users to hand. I do have the number of downloads in the materials.

Senator FURNER: So you do not identify a person by whether they have a smart phone and the usage through the department?

Mr Rimmer: We have that information in our system. I do not have that information here.

Senator FURNER: I will just put that on record. It might have some interest of the numbers of particularly seniors who have smart phones as opposed to jobseekers and those sorts of stats.

#### **Answer:**

The number of Express Plus App downloads as at 18 June 2013 was:

- Families: 305,883 (43 per cent);
- Jobseekers: 189,037 (27 per cent);
- Students: 184,952 (26 per cent); and
- Seniors: 24,935 (4 per cent).