Senate Community Affairs Legislation Committee

BUDGET ESTIMATES - 4 JUNE 2013 ANSWER TO QUESTION ON NOTICE

Human Services Portfolio

Topic: Union Right of Entry Notices – Type of Site

Question reference number: HS 13

Senator: Furner

Type of question: Hansard page 76

Date set by the committee for the return of answer: 26 July 2013

Number of pages: 1

Question:

Senator FURNER: I will just ask also, in delivering that information, could you break it down, if possible, on the centres, whether they be a smart centre or an agency or whatever the case might be?

Ms Campbell: I would have to just check whether we have got that information. Sometimes it may be to a building which contains both a smart centre and a customer service centre. We will see what we can find with the data.

Senator FURNER: Thanks.

Answer:

The table below indicates the types of sites visited during the 2012-13 financial year and the number of visits to those sites. Site information is taken from Right of Entry Notices at the time they are received.

Given the co-location and amalgamation of offices, the nature of sites can change across the financial year.

Type of site	Number of visits
Customer Facing co-located in DHS Service Centre	229
Centrelink Program	302
Medicare Program	273
CRS Australia	152
Child Support Program	33
Smart Centres	152
Business Integrity	19
Records Management Units	5
National Office	21