Senate Community Affairs Committee

ANSWERS TO ESTIMATES QUESTIONS ON NOTICE FAMILIES, HOUSING, COMMUNITY SERVICES AND

INDIGENOUS AFFAIRS PORTFOLIO

2012-13 Budget Estimates Hearings

Outcome Number: 1.1 Family Support Question No: 274

Topic: Intensive Family Support Services: APY Lands

Hansard Page: Written

Senator Siewert asked:

- 1. Which agency or organisation has been selected to deliver new Intensive Family Support Services on the APY Lands as announced by Minister Macklin on 4 May 2012?
- 2. When are these services expected to be up and running?
- 3. How many additional Full-Time Equivalent social workers will the new Intensive Family Support Services employ?
- 4. How many additional Full-Time Equivalent family support workers will the new Intensive Family Support Services employ?
- 5. What indicators will be used to measure the effectiveness of these new Intensive Family Support Services?

Answer:

- 1. FaHCSIA has selected Ngaanyatjarra Pitjantjatjara Yankunytjatjara Women's Council (NPYWC) to deliver the Intensive Family Support Service (IFSS) on the APY Lands.
- 2. It is expected that IFSS will be delivered in the APY Lands by early September 2012.
- 3. An additional two social workers will be employed.
- 4. An additional two Indigenous family support workers will be employed.
- 5. The Family Support Program's Performance Framework focuses on measuring service outputs, service delivery quality and immediate and intermediate outcomes achieved by clients.

The complete Family Support Program Performance Framework can be found on the FaHCSIA website at the below link. http://www.fahcsia.gov.au/our-responsibilities/families-and-children/programs-services/program-guidelines-and-related-information/family-support-program-performance-framework